Strategic Risk Register - as at March 2017

Concern Rating 1:
Little confidence the Risk can be improved;
OR,
Difficult to influence;
OR,
Out of tolerance.

Concern Rating 2

Concern Rating 3:

Some confidence the Risk can be improved;
OR,
Moderately acheiveable objective;
OR,
Barely tolerable.

Concern rating 4

Concern Rating 5:
Confident the Risk can be improved;
OR,
Acheiveable objective;
OR,
Tolerable.

Concern Rating 6

Pri ori ty Risk No	Risk Title	Risk Consequences	Risk Owner	Existing Control Measures	Oct-15	Mar-16	Oct-16	Mar-17	Risk Mitigation Action	Owner	% comp	Review Date	Recovery Plan
l li		There are some important opportunities that Barneley needs to exploit in order to ensure that it continues to meet its economic growth aspirations. These include the delivey of good quality and affordable housing and a range of commercial property. Underprinning this includes the potential offered through the delivey of superfast broadband, the use of low carbon technology and the scope to improve the area's visitor economy through better operation of its cultural assets (to attract visitors and spend) which will add to the overall viability of such housing and commercial schemes. In order to address the challenges and to maximise these and other opportunities, it will be essential to work in partnership with a variety of stakeholders to deliver a suite of priorities and key interventions, complete major regeneration projects, target both housing growth and business development and growth, and link new and existing jobs more effectively to local people. There are financial pressures making the delivery of the Local Plan difficult, but the positioning in two city regions (Leeds and Sheffleid) provides opportunities to identify and maximise funding from these sources. Schemes that have been successful in obtaining external funding must be able to demonstrate adequate progress towards achieving their ambitions within appropriate timescales or face the risk of having the external funding removed:		Liccal Plan Working with Sheffield City Region regarding SCRIF funding to facilitate the development of Strategic Business Park infrastructure; Housing Strategy 2014 - 2033 outlines the Council's ambitions for regeneration and building in the region and relies on the Local Development. Plan to identify and obtain land, and SCR and LCR to assist in building developments. SY Superfast Broadband programme which is intended to improve the infrastructure in the Borough, to benefit both commercial and residential stakeholders; Property Investment Fund set up to facilitate the identification of land to build speculative developments to aid commercial growth; Enterprising Barnsley schemes focusing on attracting inward investment, investing in infrastructure; growing existing businesses and encouraging higher activity start ups; Skills Plans completed; Other strategies in place include Jobs and Business, Transport and Employment and Skills that aim to make the Borough a thriving and unique place to live, work, visit and trade; Local Plan consultation extended, due to the inclusion of new development sites, and is due to be reported back to Cabinet in September 2015; Positive approach to planning applications for housing on sustainable non-Green Belt sites that are yet to be allocated; Overview and Scrutiny Task and Finish Group considered Skills and Jobs in 2016/17; Planning applications being death with in appropriate timescales contributing to strong relationship with Planning Board; Quarterly Developer Forums in place; Cabinet Report approved regarding LDF and consultations undertaken in November 2016; Outcomes: Create more and better jobs and good business growth (GREEN) Increase skills to get more people working (AMBER) Develop a vibrant Town Centre (GREEN) Strengthen our visitor economy (AMBER) Protecting the Borough for future generations (AMBER)	4	4	4	4	Progression of Devolution Deal - development of deal, consideration of impacts, strategic planning and governance issues and the dry to engage contractively, actively and on an ongoing basis in relation to planning of sustainable development - BMBC signed Devolution Agreement and was considered by Full Council in March 2015 Likely to be devolved funding opportunities and extra powers in respect of land development opportunities - also need to consider whether there are any benefits in developing a regional 1DF to sit above BMBC's borough-wide LDF - significant slippage due to Judicial Challenge - deferred by at least one year Development of SCR infrastructure plan which has been agreed and approved by the CA which will begin infrastructure commissioning processes - now looking at infrastructure plans Refresh of Local Plan and approval by Cabinet in March 2016 (this will confirm the allocation available for the Goldthorpe scheme) - Consultations complete and Cabinet approved in November 2016 - plans was submitted to Planning Inspectorate December 2016 who will measure extent of representations made before re-running numbers over two or three pahses - likely to feedback in December 2017 Delivery of 3 year SCRIF programme (2015-18): J36 BP: Business Plan in place, funding agreement to sign, Tenders ready - on schedule; J37 BP: Impact Assessment to be submitted May 16, viability work ongoing, pinchpoint scheme completed - held up due to Local Plan issues; Goldhorpe: Impact Assessment approved, awaiting on Local Plan allocation - held up due to Local Plan issues;	ED Place	75% Amber 40% Green 80% Green	30/09/2017 30/09/2017 30/09/2017	
3024 L		Negative impact on pupils and parents in terms of health, economic, employment and life choices; Negative OFSTED inspection findings; Failure to meet DIE targets for educational attainment; Damage to reputation through poor performance in published league tables compared to the national average, and in poor inspection outcomes; Reputational damage from press; Potential adverse Annual Performance Assessment; Intervention by DIE;		Performance Management Framework; CYPF Policies and Strategies; CYPF Policies and Strategies; Cose monitoring of Government grade boundaries to ensure the Authority remains aware of changing or improving performance targets; Barnsley Alliance established and reports to DMT and SMT; Work with the Barnsley Governors Association to ensure strong governance within schools; School Evaluation Team works to monitor, challenge and intervene in schools to improve standards and outcomes; Children and Younger People's Plan 2016 - 19 being refreshed and will be adopted by the TEG and Cabinet; As at April 2016 the gap has narrowed with national Early Years, Primary and Secondary settings; Looked-After children's attainment included as part of central OFSTED inspection; Corporate Parenting role; Corporate Parenting role; Children and Younger People's Plan 2016 - 2019 refreshed and adopted by TEG and Cabinet with aspirational targets; Revised approach to assessing performance in schools developed and embedded; GCSE results in Barnsley above national average for first time ever; Barnsley Alliance Plan developed and approved by Cabinet in November 2016; SEND strategy developed to meet the Council's accountability requirements; Corporate Parenting Panel in plate to delivery Service Improvement Plan which is monitored by the Safeguarding Governance Board affectively; Corporate Parenting Panel in plate to delivery Service Improvement Plan which is monitored by the Safeguarding Governance Board affectively; Council Service Provided to Education Steering Group chalired by Cilr Cheetham - governance structures for Virtual school' in place and working affectively; Council Service Provided to Service and Service Margore and Service Provided to Education Steering Group chalired by Cilr Cheetham - governance structures for Virtual school' in place and working affectively; Council Service Provided to	3	3	4	4	Development of plans to ensure Barnsley Schools are in a strong position to implement the Progress 8 framework which is designed to encourage schools to offer a broad and balanced curriculum with a focus on an academic core at key stage 4, and reward schools for the teaching of all their pupils, measuring performance across 8 qualifications. This will also include: - Developing a Communications Strategy to ensure stakeholders understand the framework; - Continued liaison with schools via the Barnsley Alliance construct to ensure Progress 8 is embedded in BMBC maintained schoolsand, - Use of limited capacity within BMBC in terms of Schools Improvement activities. Development of School Places Plan which will be designed to influence and build external markets - plan gone to SMT		0% Green	30/09/2017	
		The risk of not safeguarding vulnerable children, adults and families who are either known or not known to the service; The risk is greatly enhanced due to a 98% increase in referrals within the Borough in recent years which is affecting the ability to properly manage cases, which could result in a significant case being missed; Changes in demographics mean there are more 'older-older' people which means an increased demand for services; As increased pressure mounts to reduce budgets / spending, there will be a likely increase in demand for assistance, intervention and help from service users who are also under significant financial pressure; Better care at any young age for howe with physical or other forms of disability means life expectancy increases which puts further pressure on Adult Services; Arrangements are not sufficient to keep children and young people safe from harm, abuse or neglect; National and local child abuse enquiries affecting public confidence and reputation of local authorities and other agencies; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children at risk are known to the service; The risk is compounded by whether or not the children and		Adults Safeguarding Board; Barnsley Safeguarding Children Board; Service Delivery Plans? Business Plans; Risk enablement built into Personalisation – management of Personalisation / Personal Care packages that require less regulated services, makes better use of commissioning resources and ensures people are better placed to look after themselves; Service Improvement Plan (Children's) developed to deliver OFSTED Safeguarding Recommendations; Sign-posted Universal Information and Advice; Safeguarding Scrutiny Committee formed May 2015 (was Children's Services Scrutiny Board) with workplan in place; Monitoring of Barnsley Safeguarding Children Board and Adults Safeguarding Board Risk Registers; Improved Ofsted judgement; Review of Front door: Promotion of use of CAFEarly Help Assessments; Safeguarding Board includes CSE. Strategic Group which reports directly to the Safeguarding Board: Safeguarding Board includes CSE. Strategic Group which reports directly to the Safeguarding Board (including regional and joint learning); Action Plan developed using OFSTED inspection framework; Restructuring for Future Council complete: Stronger Communities Programme in place; Governance arrangements in place which includes the overseeing of the Executive Group being overseen by H&WB Board; Continuous Service Improvement Framework developed; Implementation and management of Personal Budgets programme, including building 'risk-enablement' into services users in place; Analysis of national guidance issued and full review now complete and new operating model is in place; Local Welfare Scheme established; Early Help for Adults delivery group in place; Peer review regarding Early Help completed - Early Help Action Plan monitored through Early Help Strategic Group; SY Safeguarding Procedures and production of Annual Report; Performance Quality Management Framework in place; Member briefings for Children's and Adults; Implementation briefings in place and Programme - outstanding actions consolidated into Business Plan; Adults Safeguardi	3	3	3	3	Stronger Community Partnership includes Anti Poverty sub-group which benefits from Delivery Action Plan which is reportable and accountable to the Health and Wellbeing Partnership (17/18) - updated version of the All Age Early Help Strategy developed and now being delivered Stronger Community Partnership (multi agency) established to deliver improvements in early intervention and prevention (17/18) - now monitoring the delivery of the updated version of the All Age Early Help Strategy Adults Safeguarding - development of outcome based Performance Framework Second review of Service Delivery Model - Action Plan embedded into Business Unit arrangements with appropriate structures in place to support the delivery of the plan Safeguarding Awareness Week - ambitions include embedding Safeguarding into community activities via significant liaision with South Yorkshire partners to allow and enable them to learn from us	Communities	60%	30/09/2017 30/09/2017 30/09/2017 30/09/2017	

Pri ori ty Risk No	Risk Title	Risk Consequences	Risk Owner	Existing Control Measures	Oct-15	Mar-16	Oct-16	Mar-17	Risk Mitigation Action	Owner	% comp	Review Date	Recovery Plan
3026	Failure to achieve a reduction in Health inequalities within the Borough.	Health inequalities persist. Life expectancy in Barnsley remains well below the national average and varies between different parts of the borough. Although life expectancy has increased, the gap between Barnsley and the process of	SMT SMT	Director of Public Health in post to provide leadership: Listion with Clinical Commissioning Group (CCQ) and GPs to ensure that the right services are being commissioned: Listion with Clinical Commissioning Group (CCQ) and GPs to ensure that the right services are being commissioned: Listing Needs Assessment (LSNA) undertain to ensure an appropriate understanding of the requirements of the population of Barnsley; Leath and Welbeingo Strategy Identifies as key objectives—and within these, it is acknowledged that it is impossible to 'try and do everything' - Oversight of Health and Wellbeing Strategy provided by partnering granisations and agencies that are best placed to deal with the issues (health - hospital, alcohol - police etc): Structure and procedures in place - need to assess impacts / benefits to identify effectiveness; HAWB Board established JSNA undertaken and programme boards now in place; Public Health now integrated into BMBC - Public Health Development Programme established; Outcomes: People are happier, healthier, independent and active (RED)					Public Health Strategy and Implementation Plan developed to enable DPH to hold Service Directors to account regarding health outcomes that are now vested with service areas - Strategy developed and presented SMT. H&WB Band and Cabinet - now developing action of the plant of the		40% Green	30/09/2017	Revisions to policy - liaise with Leader, PH spokesperson and Chief Executive - consideration of call to action
					2	2	2	2	Delivery of Public Health 'distributed model' including the monitoring and reviewing of impacts and outcomes on Future Council - distributed model to include sector led improvement recommendations which are to be considered by SMT - needs some further refinement in 2017 including a full refresh of the model and development of an improvement action plan	Director Public Health	50% Green	30/09/2017	
									Internal governance and assurance arrangements for the use of the Public Health Grant across the Council are necessary to assure PH England and the Department of Health that th grant is being used to improve public health outcomes – indicators in place and agreed across Directorates. Priority areas now agreed and spending is now in accordance with requirements. Further work to be done to improve reporting arrangements between BMBC PH and PHE and to mittigate removal of ring fence in 2019	Director e Public Health	75% Green	30/09/2017	
3047	Failure to protect the health of the population from preventable health threats	Failure to protect health and population against preventable disease by ensuring appropriate levels of succination, immunisation and screening.	SMT SMT	Liaison with NHS regarding large scale response; Health Protection Agency Framework in place; Maintenance of World Health Organisation targets; Currently Barnsley has above average coverage regarding public health related screening; Health Protection Board established; Transition into BMBC complete; BMBC DPH is oc-hair of Local Health Resilience Partnership; HPB established – good engagement from partners at local and regional meetings and proportionate systems are in place.	3	3	3	3	Liaison with Public Health Communicable Disease representative - need to update key plans and report these to the Health Protection Board - initial links made with Communicable Disease Consultant	Director Public Health	50% Amber	30/09/2017	
AND RESILIENT COMMUNI	Failure to engage with stakeholders	Non ability to explain Authority's position and / or public relations. Failure to communicate effectively with community/stakeholders. Lack of proper engagement with stakeholders, at the right level, and at the right time. Loss of confidence in ability to deliver services or respond to problems. Lack of community support which prevents and / or hinders improvement or effective implementation of change. High expectation of service delivery and resource availability despite budget reductions. Poor engagement with regard to Future Council Activity could result in legal challenge; Increased community tensions as a result of Brexit decision resulting in a loss of community cohesion and increased incidents of hate crime;	SMT SMT	Revised Governance Arrangements regarding Area Councils and the changing role of Elected Members; Use of key partners and LSP to coordinate wider communication activity; Review of Community Engagement Strategy borough-wide; Resourcing agreed to support the review and development of the Community Engagement Strategy; Review of approach to engaging with CCG; Increasing use of social media to assist with engagement; Introduction of Barnsley 'Help;' Conclusion of voluntary, community and social enterprise infrastructure review; One Barnsley Councils taking place - seeking views and aspirations as to what Barnsley should be like in 2025; Outcomes: People volunteering and contributing towards stronger communities (GREEN)	3	3	3	4	Refresh of Community Engagement Strategy that underpins Stronger Communities Partnership and Community Safety Partnership (council, not multi-agency) - revised Community Engagement Strategy to be considered by Cabinet in March 2017 - following approval, an implementation plan will be developed to underpin the 'deal' between the Council and its stakeholders	ED Communities	25% Green	30/09/2017	
3792 3792	Failure to be prepared to assist in the eve of an emergency resilience event in the region	ntl Recent emergencies relating to industrial actions and flooding proves there is still an inappropriate reliance on Health and Safety and Emergency Resilience Service to manage and lead on the management of emergency events: The emerging risk environment is increasingly making continuity or 'resilience' a significant focus for all organisations. Reduced employee numbers, service rationalisation, third party service delivery models and ongoing budget cuts may challenge the Authority's ability to fulfil its Civil Contingencies Act 'Category One' responder duties to an extent expected by residents and their political representatives. In addition, the transition to Future Council will lead to established emergency response arrangements no longer reflecting the Council's operational structure. Compounding this is a lack of engagement by employees to volunteer for emergency response duties that will mean that currently expected responses in relation to flooding cannot at present be delivered. The extent of the transition to Future Council necessitates in many cases the complete review of Business Confect lessieness Continuity Plans to reflect revised structures and		Business Unit/Service Business Continuity Plans developed using the template provided; Corporate Resilience Plan and supporting specific plans; Origoning lisson with SMT regarding apparations and expectations during emergency events; Origoning lisson with SMT regarding apparations and expectations during emergency events; Multi-agency working experiments the case and expectations during emergency Resilience Service (pronze/operational) and BLT (strategic/gold); Multi-agency working experiments the case all self-liston of provided and the provided and					Revised report to SMT which identifies a number of improvements to the Council's emergency resilience arrangements based on analysis undertaken against SOLACE Best Practice - Action Plan approved and now delivering against this	Core Services	0% Green	30/09/2017	
		resources if they are to be able to continue to deliver critical functions in the event of a business interruption. Recent emergencies relating to industrial actions and flooding proves there is still an inappropriate reliance on the increasingly limited resources of the HS&ERS to manage and lead on the management of emergency events.		Overview and Scruliny Task and Finish Group to look at flooding in 2016/17; Extra resource in place within Health &Safety and Emergency Resilience Unit; Revised Action Plan agreed by SMT;	N/A	2	2	2	Top 5 service Business Continuity Plans passed to IS to identify IT implications and requirements - mel with IT managers - Head of System Management dealing with broad resilience arrangements, Head of Code Green dealing with service related resilience - new overarching BCP developed with gaps relating to BU6 and analysis undertaken to feed into Disaster Recovery Plans	Director, Core Services	75% Amber	30/09/2017	
									Await feedback from SD BU 6 following analysis of Community Flood Plans by Head of Health and Safety and Emergency Resilience Service - oustanding due to structural changes within BU6 - Darton Flood Plan completed, five other Area Plans oustanding	Director, Core Services	45% Red	30/09/2017	

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recov	very arrangements are in place to ire the Council is able to recover in the it of a business continuity threat or ent	In the event of a business continuity threat the Council will be unable to recover in an effective manner resulting in lost time and resources; Inability to process customer queries resulting in dissatisfaction, complaints and possible issues regarding safeguarding and vulnerable customers; Lack of support to employees such as that provided to lone workers as a result of IT and telephony systems being unavailable for significant lengths of time; inability for customers to be able to access services; Lack of access to IT systems to enable employees to undertake their duties effectively;	SMT SMT	Working with Health and Safety and Emergency Resilience Service; Data Centre located at Beevor Court; Working with Business Units to understand their requirements; Informal testing programme in place; SMT report approved May 2016 to support removal of out of hours support for service desk; Power supplies tested on a weekly basis;					Analysis of top 5 service Business Continuity Plans which have been passed to Information Services to Identify IT implications and requirements from Health and Safety and Emergency Resilience Service - initial analysis undertaken which suggests that the level of detail required is lacking - feeding back to Health and Safety and Emergency Resilience Service Undertake weekend (minor incident) testing, and undertake annual (major incident) testing of IT resilience - currently mapping priority disaster recovery systems against BMBC Resilience Plans - replacement server equipment obtained - now looking for an appropriate location for it to be placed	Director,	0% Green 20% Amber	30/09/2017	
					N/A	2	2	2	Formalise testing plans that will focus on systems and people / behaviour Business Continuity Plan in draft format, corporate Business Continuity Plan being investigated. Disaster Recovery Plan being investigated. Meeting to be arranged between SD IT, Head of Health and Safety and Risk and Governance Manager to begin unpicking Disaster Recovery and Business Continuity issues	Director, Core Services Director, Core Services	0% Amber 10% Amber	30/09/2017	
3022 Inabil	ility to direct corporate strategy	The Authority may be challenged by internal friction between Elected Members and appointed leadership,	SMT SMT	Council Constitution;					Monitor and Review Area Council activity (in terms of Area Council Coordinating Group, Area	Director,	0%	30/09/2017 F	Refer matter to Monitoring
		especially with regard to challenging decisions with significant political consequences or local repercussions; Increased commissioning activity in 16/17 will means there is a greater exposure to challenge and friction;		Local Code of Corporate Governance; Community Strategy for Barnsley (2011-2015); Comporate Plan; In the event of Constitutional dispute, role of Monitoring Officer to adjudicate as and when tensions arise; Area Council Arrangements in place, with supporting documentation in the form of 'Area Governance Handbook', 'Ward Alliance Community Representative Handbook', 'Consulting and Engaging our Communities through Neighbourhood Networks' and Working with you to support your Community', Purple Cabinet meetings used as a forum to discuss sensitive and confidential issues; SMT meetings and processes to ensure leadership is able to keep in touch with regard to pressures; Area Chairs meet each other on a regular basis to ensure cooperation and consensus; Member information session helf regarding Conduct and Commissioning; Revisions to Contract Standing Orders (CSOs) to enable flexibility; Officer Working Group in place to support commissioning and procurement activity;	3	3	3	3	Council Commissioning Group and Area Council Chairperson Group) (17/18) Monitor and review the implementation and effectiveness of revised Contract Procedure Rules to deal with commissioning of internal services from Area Council budgets (17/18)	Core Services	Green 0% Green	30/09/2017	fficer for adjudication.
				Area Council Officer Coordinating Group to unjok issues relating to Area Governance - developing Member Protocol to deal with potential tensions within Ward Alliances in place and working effectively; Area Council Commissioning Group to unjok issues relating to procurement and commissioning in place and working effectively; Area Council Chairperson Group to encourage cooperation and consensus amongst Area Councils in place and working effectively;									
	of Destabilisation of the Organisation'	Significant budget cuts are driving the 'Future Council' programme. This change programme is dramatically transforming the organisation's business model. For example, delivering services and outcomes through mixed economy partnerships and outsourced contracts. Infrastructure transformation initiatives, process re-engineering and organisational change programme and projects may be challenged by cost over-runs and failure to meet expectations.	SMT SMT	HR Policies; Council Constitution; Service and Financial Planning Process; Service Delivery Planning Process; Service Delivery Planning Process; Partnership Covernance Framework; Service Delivery Planning Process; Partnership Covernance Framework; Service Delivery Planning Process; Service Delivery Planning Process; Service Delivery Planning Process; Service Delivery Planning Process; Service Delivery Planning Process Service Delivery Process	5	5	5	5	Consideration of organisational change requirements following the development of the Council's MTFS (17/18) - MTFS is a three year plan rather than the statutory minimum of one year	Chief Executive	0% Green	30/09/2017	
				Programme and Project Management issues now being identified and mitigated at Directorate level; Excellence' achieved by Corporate Equatities Group; Communications Strategy revised in 2015; Tell US What You Think Mont September 2015; All Business Plans in place prior to April 2016; Talkabout sessions delivered in May 2016; Staff Survey 2016 - 2020 (including employee preference questionnaire); Social Media policies in place; Talkabout sessions November 2016 with CX and Leader; SMT Improvement and Growth Fund in place with robust Board and governance arrangements in place;					Talkabout sessions being developed for May and June 2017 to be led by Executive Directors aiming to link new Corporate Plan to Busines Plan via 'golden thread' and focusing on: - Accelerating Grwth - Marshalling Resources - Local Devolution and Area Council arrangements - Support behavioural change within communities - Dealing with the implications of Broxit - Using technology to maximise impact - Using Improvement and Growth fund to drive innovation - Making decisions on what we will do more of, continue, do differently or stop altogether	Director, Core Services	15% Green	30/09/2017	
3028 Work	kforce planning issues	The Authority is currently undergoing tremendous organisational change. This will create significant workforce issues around having the right skills, people and employee capacity. The Authority will require employees to have different skill sets that underpin a transformed business model. Operationally, risks inherent in organisational down-sizing initiatives will include: - Increasing workforce productivity; - Cetting the balance right between cost and benefit; - Need to reduce deficit reductions; - Balancing the impact of reducing the workforce and the economic impact on the community; and, - Maintaining morale in the remaining workforce.	SMT SMT	HR Policies; Council Constitution; Equalities and Diversity Policy; Risk Management Policy; Risk Management Policy; Management and monitoring of "Future Council" / KLoE activity; Management and monitoring of sevent in the last full employee survey in 2011; Development of Adobe Forms to assist management processes; As at October 2013 37% of employees benefit from a current PDR; HR Reorganisation completed; As at 31/03/2015 81% of employees benefit from a current PDR; Corporate Plan 2015 - 2018; Organisational Development Strategy monitoring reports to Scrutiny; Regular progress reports against Future Council characteristics to SMT; As at 26/03/2016 55.9% of employees benefit from a current PDR; NW Employers session - workforce planning now a more important element of Business Planning processes;	3	3	3	3	Delivery of Future Council Workforce Development Strategy	Director, Core Services	0% Green	30/09/2017	
3029 Failur	re to safeguard information	The Council is increasingly managing, storing and maintaining personal data and information as part of the delivery of services. With data held in a vast array of places and transferring between between supply chain partners, it becomes susceptible to loss, protection and privacy risks. Loss of personal and financial information held by Council employees and systems; Financial and non-financial penalties from Information Commissioners Office; Loss of public confidence in the ability of the Council to store sensitive information, possibly resulting in a reduction in the use of public self-service facilities; Failure to maintain PSN compliance leading to the suspension of the Councils connection to the government secure network:	SMT SMT	Information Management and Governance Policies: Director of Core Services has taken on the role of Senior Information Risk Officer (SIRO); Information Security and Computer Usage Policy in place; Information Governance Team in place to provide advice, guidance and training; PSN compliant; Records Management Team in place to provide advice, guidance and training; Information Governance Board refreshed and re-established and engaged in corporate risk management arrangements; Technical Architect role filled; Some initial actions have been taken as a result of IT Health Check to control, and restrict access: *Reduced permissions*					Removal of Citrix from personal computers due to PSN constraints - due September 2017 Review of IG Toolkit - aiming for L3 compliance in 2017/18	Director, Core Services	15% Green	i	Enable revisions to infrastructure that will allow imited communications.
		Non compliance with Data Protection Act and Freedom of Information Act; Non compliance with Payment Card Industry Data Security Standards (PCI DSS) leading to the inability to process payment card transactions; Failure to ensure that unwanted data is cleared and disposed of, leading to non-compliance with DPA requirements;		Deactivated USB ports Deactivated removable media options Implemented temporary changes to homeworking solutions. The Council's core infrastructure has benefitted from: Patching						Core Services	Green		
		Inability to gather data from other agencies to strengthen and benefit the Council's activities; Failure to have appropriate data sharing agreements with agencies and partners leading to vicarious liability in the event they lose or misplace sensitive information; Inability to ensure that partners that we share data with are in themselves compliant with appropriate guidance and legislation;		Protection. Caldicott guardians in place within Communities and People Directorates; Communities and Public Health have IG Steering Groups in place; Review of technical architecture completed and action plan indentified; BMBC Cabinet agreed to endorse the requirement to active plan indentified; BMBC Cabinet agreed to endorse the requirement to achieve Baseline Personnel Security Standard (BPSS); IT business plan been through 'Check and Challenge' process; Information Governance Board confirmed engagement will be undertaken with DMTs to ensure actions arising from the IG Toolkit are completed; IT Business Plan produced and presented to 'check and challenge' session - analysis of other business plans to identify IT requirements and resourcing complete; Majority of IG Framework now in place; Proactive Phisting campiagin to identify risk areas;	4	4	4	4	ICT systems access system access, review policy and simplify process for new starters, movers and leavers - in progress Information flow mapping activities to ensure compliance with General Data Protection Regulations 2018	Director, Core Services Director, Core Services	15% Green 15% Green	30/09/2017	
				Proactive Prinsing compliance - addressing lower risk issues that may become bigger in future years; Baseline Personnel Security Standards Programme completed; Sharepoint being rolled out across Council during 2016/17;					Training of new Caldicott Guardian - Head of Public Health	Director, Core Services	0% Green	30/09/2017	

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303	Strategic Performance, governance or compliance failure	Budgetary pressures to minimise back office functions may drive the Authority to downgrade the focus on meeting proper governance standards and ultimately, remaining safet, remaining the The implementation of the Area Council Arangements has required the Council's Constitution to have been significantly reviewed to ensure Area Council governance and Ward Alliance governance issues are included.	SMT SMT	Council Constitution; Local Code of Corporate Governance; Information Management and Governance Policies; ToR for Audit Committee; ToR for Scrutiny Committees; Internal Audit; Risk Management Policy; Performance Management Arrangements including revised Corporate Plan Performance Report and We Will Statements'; Performance Management Available of Corporate Plan Performance Report and We Will Statements'; Ferms of reference for all Overview and Scrutiny Committees reviewed; Scrutiny Committee workplans are now aligned to Corporate Priorities; Briefing for Elected Members relating to Performance Management of Area Council activity; Revised ACR process for 14/15; Analysis of Casey Rotherham Safeguarding Report undertaken - report to SMT in February 2015 including recommendations for Internal Audit activity; Improvements to the recording of officer delegated decisions to ensure this is in line with legislation completed via AGS Action Plan;	4	4	4	4	Monitoring and reviewing of revised governance arrangements - further review 2014/15 identified positive activity regarding commissioning but at Ward Alliance level, some Members are still doing things in the 'old' way and monitor and reviewing for 16/17 in light of increased commissioning activity at Ward Alliance level in future years and the implementation and effectiveness of revised Contract Procedure Rules to deal with commissioning of internal services from Area Council budgets (17/18) Monitoring of AGS Action Plan (17/18)	Director, Core Services	Green	30/09/2017	Refer matter to Audit Committee / External Audit for consideration.
303	Failure to adapt the Authority into a sustainable organisation - 'Failure to maintain current services'	The need to balance the books, gain efficiencies and meet new demands could lead the Authority into drastic measures that could increase long-term risks and costs, both to the organisation as well as to the community. The Authority runs the risk of moving away from addressing problems with long-term solutions, such as capital investment projects essential to meet social and area-based economic challenges. Short-termism could potentially lead to decaying infrastructure and an inability to develop long-term economic vitality. Need to ensure that the Authority has the right people to ensure sustainable opportunities are being exploited to their maximum. Development of City Region Devolution Deal which while fiscally neutral, will provide more opportunities to strengthen the sustainability of the organisation by transferring a number of powers and policy levers from central Government to local leaders, including skills, employment, business support, transport and housing:	SMT SMT	Council Constitution; Performance Management Framework; Growing Barnsley's Economy (2012-2033) - Economic Strategy; Customer Services Organisation project. Integrating areas of work and consideration of new Service Delivery models such as traded services or social enterprise; Consideration of joint commissioning opportunities: Two year Medium Term Financial Strategy approved and agreed by Full Council in February 2016; Contract for Leadership and Management training for all 4th tier and above officers agreed with IODA Training completed. Second wave of leadership training underway; Corporate Plan 2015 - 2018 developed; All Business Plans submitted prior to April 2016; Director of Public Health recruited to post – all other Service Director posts are filled, or recruitment is underway; Talkabout sessions November 2016 with CX and Leader; Future Council Strategy and Workforce development refreshed and approved by Cabinet in March 2017; New Corporate Plan 2017-2020 developed and published;	4	4	4	4	Talkabout sessions being developed for May and June 2017 to be led by Executive Directors aiming to link new Corporate Plan to Busines Plan via 'golden thread' and focusing on: - Accelerating Grwth - Marshalling Resources - Local Devolution and Area Council arrangements - Support behavioural change within communities - Dealing with the implications of Brexit - Using technology to maximise impact - Using improvement and Growth fund to drive innovation - Making decisions on what we will do more of, continue, do differently or stop altogether Consideration of organisational change requirements following the development of the Council's MTFS (17/18) - MTFS is a three year plan rather than the statutory minimum of one year	Director, Core Services	Green	31/03/2017	
ONE COUNCIL	Failure to deliver the MTFS and associates KloE / Budget savings - Failure of Future Council to achieve the required level of savings*	Risks relating to the MTFS fall into two main areas: - Agreeing a three year plan with Directorates and Members; and, - Ensuring delivery against the agreed plan, managing variances and areas of over / under spend to enable the budget to be balanced. Adverse effect on the Council's reserves/ prudential borrowing / Treasury Management activities; Council's reserves falling below minimum working balance levels; Impact on service delivery and council policies; Adverse External Audit report / opinion; Government intervention; Inability to undertake robust planning in terms of Future Council activity; Non-achievement of KLoE savings and consequences on future years programmed or planned savings; Inability to develop and implement a 'Plan B' or contingency plan in the event of further savings being required;	SMT SMT	Budget Monitoring and Reporting; Financial Regulations; Corporate Debt Strategy; SAP / EBP / Financial Systems Procedures; Treasury Management Policy; Forecasting of expenditure and resources; Service Delivery Planning and Service and Financial Planning Processes; Prudential Borrowing Strategy and Indicators; Sudgetary Control / Budget Monitoring Processes; Annual Governance Review Framework; Ongoing development of SAS; Management of Assumptions and Constraints within MTFS; Horizon Scanning in terms of changing legislation and policy that may affect MTFS; A range of budget saving options (KLOEs) have been developed and agreed to enable Future Council scenarios for 13/14 and 14/15 to be reflected in 15/15 budget: Asset Management Disposal Report approved by Cabinet; Current MTFS has been considered and approved by Members and included a number of savings that will not be required; Balanced Budget in place for 17/18;	4	3	4	4	Use of BPC Business Objects by Executive Directors and Service Directors (17/18) - Internal Audit Report identified a low level of compliance with BPC Monitoring of MTFS (17/18) - budget savings agreed, need to refer back to Members for final approval of 3 year framework Financial Monitoring (17/18) to ensure delivery is in line with plan - overspends being identified and picked up with relevant SD Review of MTFS to be undertaken - to ensure relevance, materiality and appropriateness, including assumptions regarding the Council's Financial and Capital Plan (17/18) - 2018/19 and 2019/20 plans have been considered and approved by Full Council	Core Services Director, Core Services	0% Green 0% Green 0% Green	30/09/2017 30/09/2017 30/09/2017	Re-negotiate with Cabinet to seek an agreed budget.
303	Loss of assets and resources as a result o a one-off incident of fraud / corruption / bribery or sustained or widespread occurrences.	Occurrence or incidents of sustained and / or widespread and / or one off / big bang occurrence of Fraud and Corruption leading to financial loss, loss of income, property and other assets; Fraudlent transactions, contracts / payments and the like perpetrated by employees and / or third parties; External Audit public interest report; Loss of management time in undertaking investigations, be they 'real' incidents, or vexatious claims; The consequences of this risk will greatly depend on the context of the individual incidents, and will be greatly influenced by both the scale of the incident, and the position of the perpetrator within the Organisation; Negative impact on employee morale either through actual incidents, or suspicions of incidents being perpetrated; Tensions and issues with morale within groups / teams as a result of changes within and to the organisation; Increased opportunities to commit fraud due to management attention being distracted by change programmes and increased workloads. Losses arising from officers not doing their jobs properly, or not expending the amount of effort that may have been normal previously, due to morale and motivation issues; increased risk of third party IT attacks on BMBC systems such as hacking for personal data, general mischief and disruption or to facilitate the transacting or processing of false documents; Negative impact on BMBCs reputation through the actions of partners and the perception that BMBC could be guilty by association;	SMT SMT	Anti Fraud, Corruption and Bribery Policy which is developed and refined following analysis of the Annual Fraud Risk Self Assessment (FRSA); Anti Money Laundering Policy which is developed and refined following analysis of the FRSA; Whistelbolwing Policy which is developed and refined following analysis of the FRSA; Prosecutions Policy in place to ensure the Authority is open regarding censure relating to inappropriate behaviour; Council Constitution; Local Code of Corporate Governance; Member and Officer Codes of Conduct; Police involvement / criminal investigations; NFI Data Matching; Membership of NAFN; If usage policies and procedures; In 4 for CA and other major organisations; Corporate Fraud Team in place; Fraud and Corruption included in AGR process; BOLD Elearning modules in place;	3	3	3	3	Monitoring of the situation regarding Business rates which links to the broader discussions regarding the regional devolution deal - BMBC well placed due to SIGOMA influence (17/18) A) Develop governance arrangements around Area Councils and Ward Alliances - Audit delivered which covered procurement arrangements in 16/17 recommendations delivered - monitor arrangements to ensure they remain robust B) Ensure there is an adequate and appropriate relationship between IA, HR, Legal and the Police to respond to any incident - to be refreshed as part of the establishment of the new BMBC Anti Fraud Team, led by the Corporate Anti-Fraud Team within IA - Contacts recently renewed and Police protocol refreshed C) Review corporate training programme utilising corporate PDR information and further development of BOLD training - now awaiting advice from HR D) Fundamental review of all corporate anti-fraud and corruption policies, procedures and guidance as part of the work of the Corporate Fraud Team - key policies going to Audit Committee March 2017 and subsequently Cabinet E) Communication of arrangements via training and awareness sessions regarding antifraud and corruption arrangements to publicise these throughout the Council	Director, Core Services Director, Core Services	90% Green 25% Amber 75% Green 15% Green		Escalate matter to HR, Police etc. Undertake full systems review of affected area(s).

Pri ori ty	Risk Title	Risk Consequences	Risk Owner	Existing Control Measures	Oct-15	Mar-16	Oct-16	Mar-17	Risk Mitigation Action	Owner	% comp	eview Date	Recovery Plan
3514	Failure to be able to deliver the ambitions and outcomes associated with the Customer Strategy Implementation Programme	leading to. Failure to ensure customers are at the heart of the organisation: Lack of growth regarding our digital service which will be unable to encourage a channel shift in terms of customers interact with the Council resulting in customers not changing their behaviour and not undertaking greater levels of self-service; Unable to resource certain elements of the programme such as ICT technical development to deliver smarter and more efficient processes; Lack of efficient and effective services; Services becoming unsustainable following the Council's journey to Future Council and future financial pressure facing local government; Savings target of £450K to be delivered in 2016/17 (£400K delivered 2015/16 by BensTax service improvements). Directorates / Business Units not embracing the objectives of the agreed Customer Services Design Principles and associated objectives; No 'changing relationship' between the Council and its stakeholders; Issues regarding the capacity and time frame to deliver and concern regarding over promising and under delivering leading to 'work-around' arrangements that are unsustainable; Currently concerns raised regarding capacity with BU11 to provide required level of support to deliver programme;	SMT SMT	Responsibility for Programme delivery now aligned to SD Customer Services; BUT- new structure and resources; Head of Customer Support and Development in place; Business design, IT technical resources agreed: Lessons Learnt from other significant change programmes such as SAP; Phase One and Two completed: Lessons learnt from previous Phases embedded; Previous CSO Strategy approved by Cabinet: Now transitioning to new stage with concept testing being undertaken with will include the consideration of dependencies and enablers, along with a period of redesign and testing; Cabinet Report detailed what' can be done, papers being prepared for SMT and CSO Board to detail 'how' the agreed activities will be implemented; New website in place; Overview and Scrutiny Task and Finish Group considered the Customer Services Strategy during 2015/16; New governance arrangements underpinning programme - Customer Strategy Implementation (CSI) Delivery Group reports to the Future Council Improvement and Growth Board; SMT have agreed and approved the CSI programme of work in September 2016; External Programme Manager in place; Specific work request in place with IT to ensure this activity is 'outside' of their day to day IT workstreams, and therefore should be adequately resourced; Co-produced plan with BUT and BU11; Funding agreed and allocated - £1.1M More robust grip on programme delivery in place; Robust working relationship with Information Services in place, and now part of the same Directorate; Programme Customers: Customers can contact us easily and use more services online (GREEN)	4	4	4	5	Delivery of Customer Strategy Implementation Programme, including the appropriate consideration of risk at project level, and the escalation of significant risks to the CSI Delivery Group and subsequently the FC Improvement and Growth Board (17718) Customer Care / Customer Contact training to be provided to employees who have a high level of contact with the public linking to organisational-wide OD training 16/17 - offer in place using elearning and face to face training - some employees booked into course - awaiting final sign of the CX. Training now in place and those employees who require training are now as a sign of the CX. Training now in place and those employees who require training are now and feedback to ensure the offer continues to meet the business needs of the organisation	Director, Core I Services	Green	0/09/2017	
3699		Reputational damage if the BMBC is not seen as a good business to trade with; Lost time and wasted resource in setting up the organisation, completing tenders, submissions and other commercial activities; Lost income which may have been used to avoid service cuts in future years resulting in lost jobs and employment opportunities; Legal / compliance failures if commercial / trading arm is not well controlled and governed;	SMT SMT	Trading organisations to date: - HR Services; - LIAHS; - Financial Services / Audit Services - BMBC Legal Services providing oversight and advice regarding company constitution; - BMBC Legal Services providing oversight and advice regarding company constitution; - In terms of the availability of commercial and trading skills, it is acknowledged the Council is working from a low starting point; - Consideration of new skills in terms of commerciality, trading and innovation within the Future Council structure; - Scheduled governance review to assist in determining the effectiveness of existing governance arrangements; - Elements of company being would up including Barnsley HR Services and Barnsley Financial Services; - Scheduled governance review to assist in determining the effectiveness of existing governance arrangements; - Elements of company being would up including Barnsley HR Services and Barnsley Financial Services;	4	4	4	4	Increase the availability of commercial skills and awareness within BMBC Workforce including the skills and organisational discipline to vet Business Cases - Leadership Programme includes consideration of Commercial skills and the develment of a 'Commercial Acumen Toolkit' and some courses offered via BBIC Development of internal control mechanisms to ensure that the correct roles are filled by appropriate employees, that good quality company governance is in place, that information is able to properly flow throughout the organisation and that commercial and financial reporting structures are in place - Director training deferred in light of reduced level of trading activitiy Development of ILAH Action Plan to identify lessons to be learnt Development of shareholder role (SMT and Member / Cabinet level) to ensure the appropriate oversight of the trading / commercial activities is in place	Board of Directors Board of Directors	0% Green 3 0% Green 3	0/09/2017	
3794	Failure to influence the governance arrangements underpinning and controlling the emerging City Region Deal Devolution Deal enable an appropriate blend of risk and reward for the Council	Conflict of interest for a number of Council Services that provide support to internal functions within the Council, as well as external relationships such as Legal Services who provide legal support to the Council and the CA; increased officer time required to support both organisations; increased risk-sregarding project activities, where the CA may be unwilling to underwrite risk on behalf of constituent Councils; increased reliance of CA funding;	SMT SMT	Development of protocols for dealing with potential conflicts of interest; Escalation of issues through Chief Executives;	N/A	4	4	4	Ensuring that the Authority is able to learn from its experiences in terms of conflicts that may have arisen and identifying areas of potential improvement in terms of how conflict are identified, handled and addressed (17/18) Focused de-brief following significant interaction with CA i.e. J36 development (including BLT development sessions) and other developments / opportunities (17/18)	Director, Core Services Director, Core Services	Green	0/09/2017	
STRONG AND RESILIENT COMMUNITIES	Failure to ensure the transfer of 0-19 services that are coming back into Council control ensure customers remain safe, there is continuous service and that during and after the transition period customers remain safe	Poor-quality of services affecting customers health; Missed-identification of issues and concerns by professional employees; Lack of safeguarding arrangements affecting wellbeing of customers; New activities for the Council to deliver and subsequent exposures including health related service specifications, new treatments, prescribing risks and medical activities; Litigation and clinical risk; Legacy issues regarding cost of estates—CCG are to transfer funding regarding estate liabilities to BMBC; Financial issues making transfer unfeasible; Employee issues resulting in a diminished workforce who may not have the capacity or skills to deliver the expected outcomes; Information-breaches resulting in consume by ICO and possible litigation; Current general lack of angagement by SWYPFT regarding if provision may affect ability to access necessary information; Increased likelihood of HR disputes resulting in potential strike action;	SMT-SMT	Governance arrangements developing — BMBC now commissioner and provider; Liaison with Performance Improvement Officer to ensure performance and governance arrangements are being picked up; Meetings and Islaero with BMBC (BLV10 and 15) and SWPPT—SWPPFT—Invalling to chare rick registers regarding activities that are transferring; Likely to TUPE around-120 employees (2 managers, 118 operational employees); BMBC are intending to procure the same IT system in use-by-SWPPT; Legal-Services-involved in TUPE discussions; Legacy-issues-regarding-setate-liabilities—CCG-to-transfer-funding-to-BMBC—leases-to-be-changed and a number of disposals-to-be agreed and arranged (BMBC looked at 17 SWPPTT sites - reduced to-5); Agreement regarding the transfer of contents and equipment from CCG-to-BMBC to be concluded —BMBC to assess whether market value is appropriate; SWPPFT-will be retaining IT and BMBC will have to buy-back the equipment that is necessary to support 120 agile workers; Working through the scenning of records and files—liaison with Principle Records & Information Manager (BMBC); DBS-Safeguarding-checks-being undertaken-by-MRPH for all-130 employees-going-through-TUPE—there are no specific Safeguarding order within the -120 employees or TUPE ing (there were a number of Safeguarding roted identified earlier); DBS-Safeguarding-checks-being undertaken-by-MRPH for all-130 employees-going through-TUPE—there are no specific Safeguarding order within the -120 employees or TUPE ing (three were a number of Safeguarding roted identified earlier); The aericles was given responsibility and specific funding for the provision of the service from Cetober-2015; and the single-service 0- 19-Years-Healthy-Child-Programme transferred from SWPFFT to BMBC on the 1st October-2015; The transition of the service-has unfortunately-created a one off pressure of £0.442M which has been subsumed within the overall plan;	N/A	N/A	2	N/A	Refer to detailed risk mitigations within the Risk Register for BU 10 (Public Health) (16/47)	Director Public-Health	25% Amber	1/03/2017	